

### Background

Since 2021, the Knight Cancer Institute Education & Onboarding program has created and implemented larger group training opportunities for the Knight Clinical Research Management (CRM) and Clinical Research Quality & Administration (CRQA) teams. Most of these opportunities are recorded and available to all OHSU employees.

The teams are invited to the following recurring training opportunities:

- Lunch & Learns (L&L)
- Continuing Education Series (CES)
- Clinical Research *Bereavement* (now Self-Care) Support Group
- Clinical Research (CR) Symposium (subcategory of the L&L series)

### Goals

The overarching goal is to support and engage CR staff. Each opportunity has separate goals.

#### L&L

**Goal:** Provide education relevant to research, healthcare, the Knight Cancer Institute, OHSU, and the greater community.

**Example topics/titles:**

- Getting to Know the Director of the Knight
- Knight Mobile Outreach Van

#### CES

**Goal:** Provide refresher training on CR topics, including updates to processes and development of new resources.

**Example topics/titles:**

- Source Documentation (ALCOA+)
- Professional Emails

#### Self-Care

**Goal:** Provide a safe space to support staff and promote self-care as staff navigate hardships experienced while working in oncology research.

**Example topics/titles:**

- Burnout
- Peer-to-Peer Support

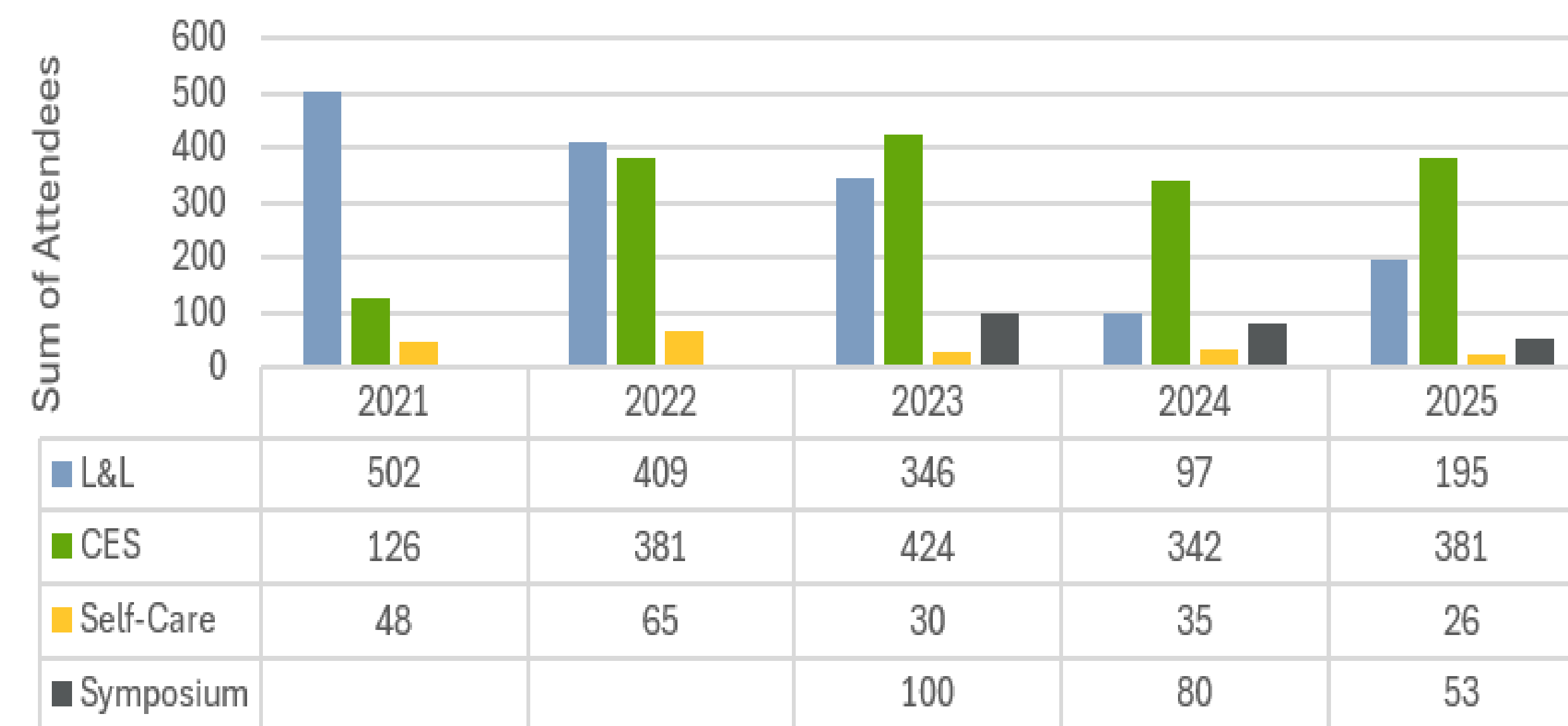
#### CR Symposium

**Goal:** Increase connection and share information within the CR enterprise as well as foster professional development.

**Example topics/titles:**

- AACI – CRI Posters & How to Approach a Conference

Total Number of Participants Attending Large Group Seminars Each Year



Large Group Seminars Per Year

### Outcome

Since 2021, 86 large group seminars were offered to CR staff. These offerings are now reported to leadership and summarized in the CCSG renewal application.

CR staff who attend can document continuing education credits to maintain credentials such as CCRP or ACRP.

### Lessons Learned & Future Directions

Depending on bandwidth of the two CR Trainers, these large group seminars are not always feasible to organize.

Large format educational seminars provide an opportunity to meet the needs of varying audiences at different times during the day and week. This shows creative ways to address needs of the larger clinical research enterprise.

### Solutions & Methods

The Education & Onboarding program consists of two CR Trainers who manage and coordinate these offerings, which received buy-in from leadership prior to implementation.

#### L&L

- Held monthly (typically)
- Presenters are investigators or other OHSU departments describing their roles, projects, or contributions to OHSU

#### CES

- Held monthly (typically)
- Facilitated by the CR trainers
- Topics focus on training updated materials or reviewing CR topics primarily identified by management, trainers, training requests by staff, or monitoring/auditing visit reports.
- Three of the presentations were facilitated by external speakers focused on Diversity and Equity in Medical Research

#### Self-Care

- Held quarterly
- Facilitated by a social worker from OHSU's Employee Assistance Program
- The first 15-20 minutes are focused on resources and training, such as coping skills and how to talk with patients when they receive difficult news.
- The rest of the 45-minute session is left for open discussion

#### CR Symposium

- Held once a year.
- Presenters share process improvement projects, including projects presented at AACI-CRI.

Recordings available on Education SharePoint Page.

