

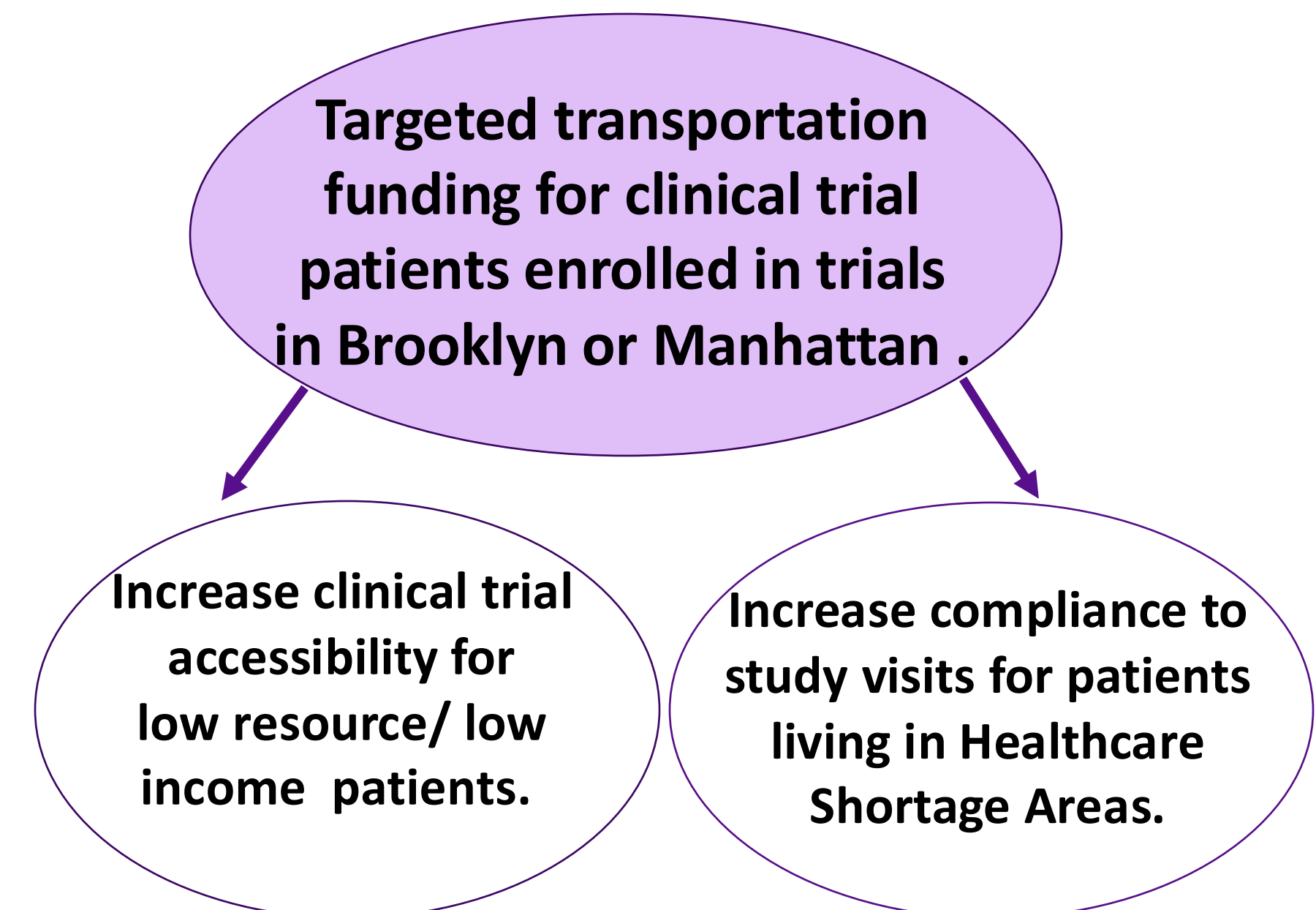
Improving Clinical Trial Participation: A Transportation Support Initiative

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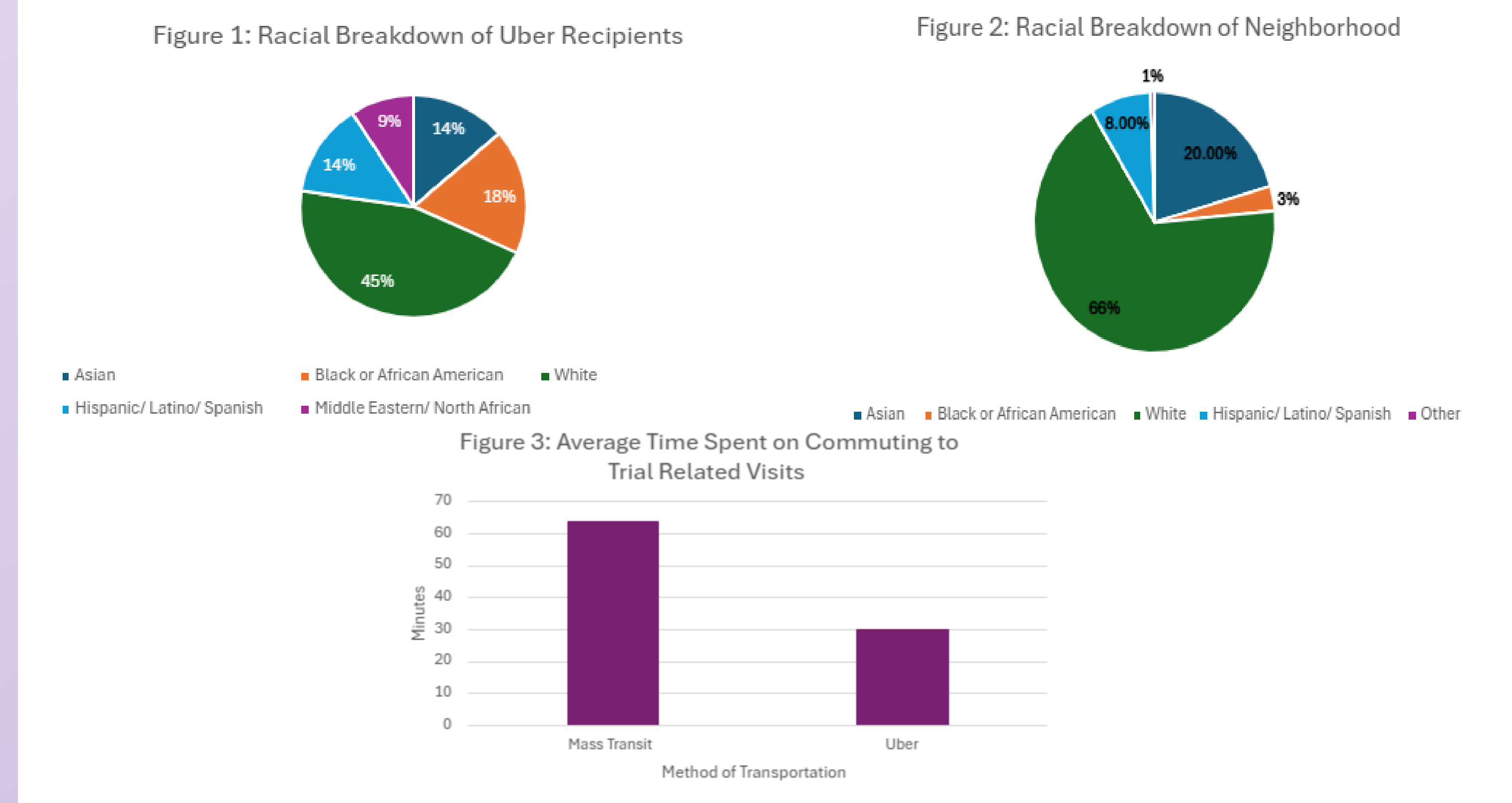
Background:

Adequate and reliable transportation is essential for high-quality patient care. For clinical trial participants, lack of access to dependable transportation can be prohibitive to trial enrollment and compliance. These barriers disproportionately affect low-income and low-resource participants, contributing to underrepresentation in clinical research and negatively impacting trial adherence. NYU Langone recognized the pressing need to address these gaps and established a dedicated fund to provide transportation support to patients participating in clinical trials.

Goals:



Outcomes:



The Beyond Bridges initiative focuses on our Brooklyn Community due to its large and diverse population with 25-40% of the population living in medically underserved areas.

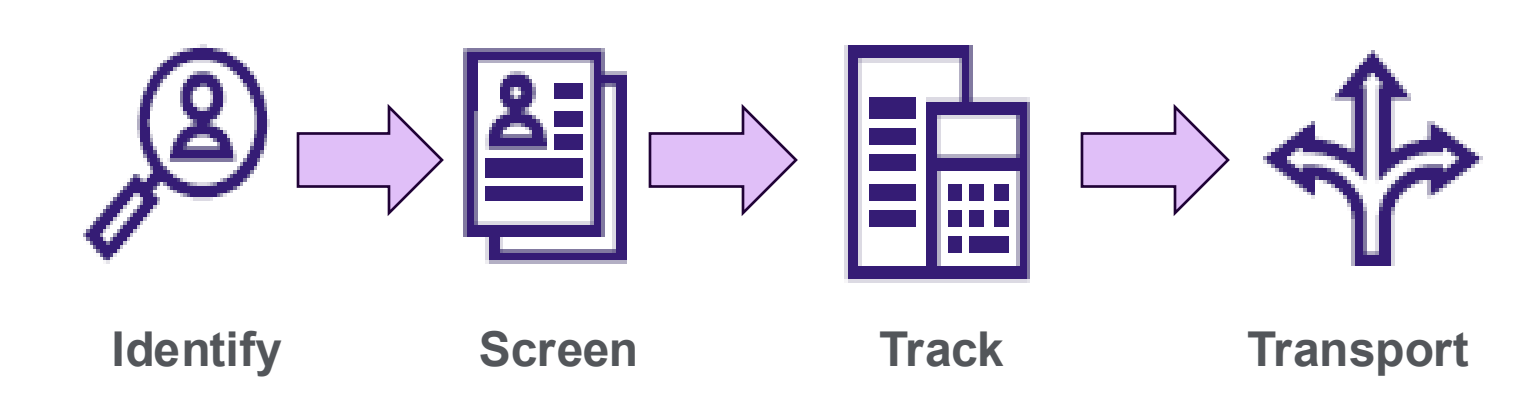
- Of the enrolled patients, 55 % identify as a racial minority
- Based on the Health Resource and Service Administration database, 86% of participants live in a medically underserved area.

In addition to diversifying the patient population, providing patients with Uber transportation helped with the following:

- Switching from public transportation to Uber reduced the average transit time by 50%
- 91% of program enrollees live over 10 miles from the hospital

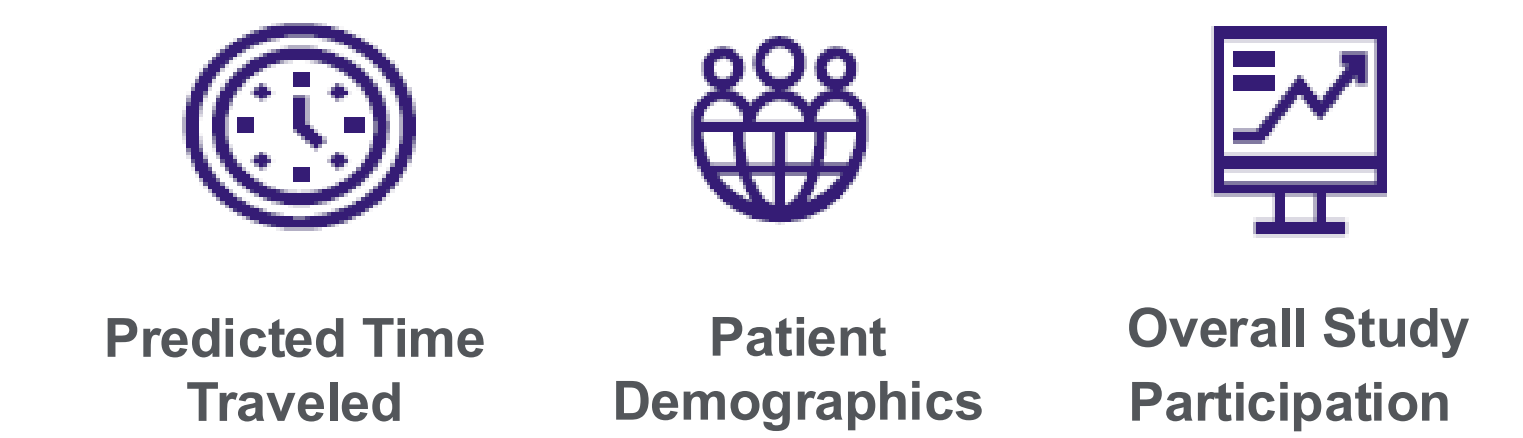
Solution & Methods:

1. Streamlined Workflow
A streamlined workflow has been implemented to identify, screen, and track patients for these services, with the clinical team coordinating transportation requests on their behalf.



2. Social Work Assessment
To qualify for assistance, patients who demonstrated need were assessed by social work to evaluate appropriate and available resources.

3. Transportation Solution:
Individuals who qualified were eligible for Uber transportation for any clinical trial visits for their duration on study.



4. Evaluation and Analysis
Patient demographics and compliance with study visits were analyzed to determine the impact of the initiative.

Lessons Learned & Future Directions:



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