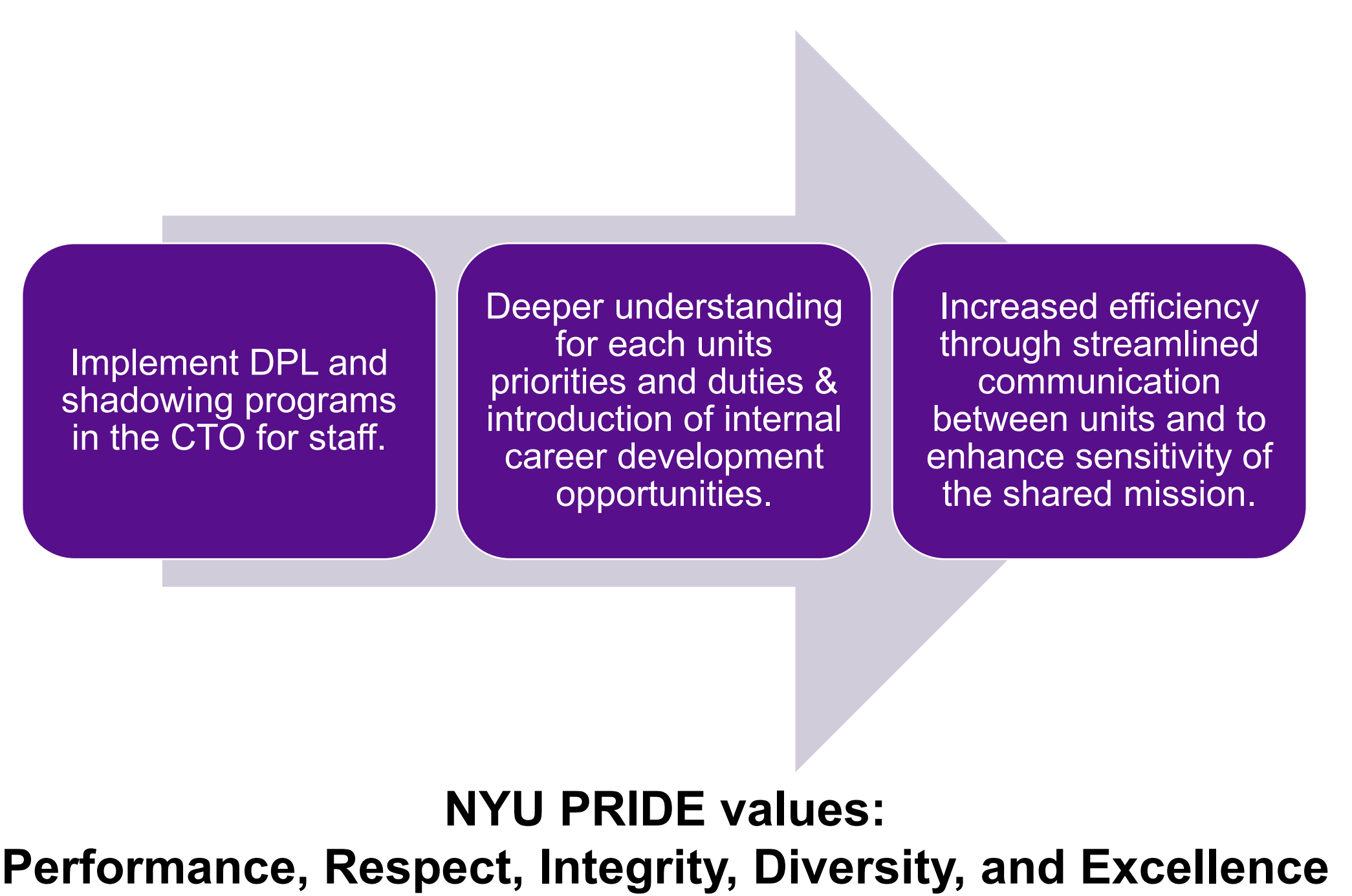


Bridging Units, Building Empathy: The Power of a Day-in-the-Life Program and Shadowing in the Clinical Trials Office (CTO)

Background:

CTOs rely on diverse units to manage trial operations. Staff come from varied backgrounds, including clinical, regulatory, data, biospecimen collections, quality assurance, and finance, and their responsibilities are often performed independently of one another with little overlap. We aimed to improve the understanding of these cross-functional operations to optimize processes (by expanding the pool of knowledgeable contributors), while enhancing efficiency through refined communication and fostering stronger camaraderie. Beginning in 2024, the Perlmutter Cancer Center (PCC) CTO implemented a Day in the Life Program (DLP) and incorporated shadowing other units to promote cross-functional awareness, greater empathy, and understanding of CTO operations as a whole.

Goals:



Future Directions:

Based on staff feedback we will continue the DLP annually and continue offering shadowing opportunities.

We will also collect data on those who chose to pursue roles in other units of the CTO.

Outcomes:

