Reduced Research Patient Wait Times Using Automated Dispensing Cabinet (ADC) Perlmutter Technology for Oral Investigational Drug at a NCI-Designated Comprehensive Cancer Center

Erika Waalkes, Christy Spalink, DNP, Joan Scagliola, MSN, Ankeeta Joshi, Bhavana Pothuri, MD, Janice Mehnert, MD, Doaa Ayoubi, PharmD

Background:

Many multi-campus Cancer Centers face the complex challenge of timely dispensation and administration of investigational drug from a central Investigational Pharmacy (IP). Before utilizing the Automated Dispensing Cabinet (ADC), investigational oral drug dispensation and administration averaged 96.5 mins, median 84 mins (n=122, min: 41, max 298) from provider order signature to patient administration at a satellite site 0.3 miles from IP in an urban setting. A solution to improve patient wait times and infusion center efficiency was critical, while maintaining a safe, standardized research clearance process.

Goals:

A multi-disciplinary workflow was implemented for safe **ADC treatment** clearance and for sponsor approval of early vial assignment (if applicable)

Utilize the satellite site ADC for dispensation and administration for oral investigational drug administration

Reduce patient wait times



Future

Directions:

Stage 2: Include additional disease groups at satellite site, expand to include clinical trials that have oral IP drug combined with SOC medications***

Solutions and Methods:



Figure 1. ADC ("Omnicell") Workflow & Responsible Parties

The ADC workflow was piloted in two oncology disease groups for studies that only utilized oral investigational product. Of 13 studies, two required vial assignment and sponsors granted approval for early dispensation. The following workflow was established for safe clearance (T-0 is day of administration): signed orders in electronic health record (EHR) T-8 to T-2, dispensation email sent T-2, vials assignment (if applicable) and release of orders in EHR by infusion T-2, IP dispenses oral drug to ADC at satellite site T-1, treatment clearance smartphrase is placed in EHR by CRC/CRN and co-signed by investigator T-0, infusion nursing confirms note is cosigned in EHR via a smartphrase T-0, and lastly IP drug dispensed to patient. Of note, a workflow is in place if a patient requires a dose hold/reduction.

Stage 3: Expand project to the central IP site, as the overall wait time at all campuses is 85.5 mins (n=409)

Step 4: Implement the process to span all campuses/sites with wait time for Oral IP under 30 minutes and perform a patient satisfaction survey

we allow for the ADC process for IP oral medications with or

Cancer Center

An NCI-designated Comprehensive Cancer Center



Outcomes:

Since utilizing the ADC workflow for dispensing oral investigational drug from October 2022- January 2023:

- Average patient wait time decreased to 27.1 mins, median 29.5 mins from the time of treatment clearance in Epic to administration at satellite site (n=12, min: 5, max: 41).
- The ADC workflow saves patients an average of 69.5 mins, and decreases wait times by 71.9 percent.
- When comparing paired data for patients dispense times for those that utilized the old vs. new workflow, the average time decreased significantly from 88.3 mins to 28 mins (p=0.0001).
- Improving efficiency by an average of 362.7 percent (n=7, min: 52; 17, max: 105; 39).



This was achieved with a process that maintained the integrity of the research clearance process for safety and quality.

***Currently expanded to five disease groups and without SOC medications.

Contact for more information: Erika.Waalkes@nyulangone.org

Christy.Spalink@nyulangone.org